



Conseil
pour la protection
des malades

CPM EXPRESS – DECEMBER 2024

TO AFFILIATED USERS' AND RESIDENTS' COMMITTEES, AFFILIATED GROUPS,
AND PROTECTION SANTÉ MEMBERS

The CPM takes care of the most essential health rights in the world. Yours!



CPM SYMPOSIUM ON MARCH
20, 2025, BOTH IN PERSON
AND VIRTUALLY

**Working together to reduce waits in surgery and limit the
consequences and impact on patients.**

Pierre Hurteau, Chairman of the Advisory Committee and Vice-Chairman of the CPM, is responsible for planning the agenda for this event. Patients, experts, physicians, Health Ministry, and Santé Québec representatives have already been invited. The aim is to improve the situation regarding **consequences and impacts on patients** constructively. An event to be held at Hôtel Sandman 999 Rue de Sérigny, Longueuil, QC, J4K 2T1

CPM EXPRESS

It's a unique opportunity to share ideas and make recommendations to help reduce long waits in surgery, so make sure you attend.

Registration opens on December 16 and can be directed to our associate Benoit Turcotte at mailto:bturcotte@cpm.qc.ca

Venue

Hotel Sandman 999 Rue de Sérigny, Longueuil, QC, J4K 2T1 (Longueuil metro)

Registration fee

Per affiliated committee	200\$ (2 people per committee, includes meal)
Per individual member	125\$ in person (includes meal) or 100\$ virtual
	100\$ in virtual
Per unaffiliated committee	250\$ (2 people per committee, includes meal)
Per non-member person	150\$ in person (includes meal)
	125\$ in virtual

Places are limited. Take advantage of this event, organized by the CPM under the initiative of the Claude-Brunet Foundation.

The program for the day will be released shortly after the holidays.



SANTÉ QUÉBEC: THE BAR IS OPEN

After first telling us that a mere \$1 billion in cuts would be applied to the healthcare network, the MSSS and Santé Québec are speaking instead of the \$1.5 billion that the healthcare network will ultimately slash.

After being told that patient care and services would not be impacted, we are now told that they will be reduced.

That's all it will take for the CIUSSS and CISSS (the new territorial institutions) to continue eliminating care and services to users, notably by cutting several hundred nursing and homecare positions. The bar is open.

We encourage you to report any cuts that your committees witness or observe in the various facilities so we can expose them.

SANTÉ QUÉBEC TO CONSTITUTE THE NATIONAL USERS' COMMITTEE

The CPM participates in the advisory committee set up by Santé Québec to establish the new National Users' Committee. Mr. Pierre Hurteau, vice-chairman of CPM, sits on the advisory committee. The National Users' Committee will take up its duties on March 31, 2025.

All users and residents committees will be notified in January, inviting applications from users or residents. This call for nominations will specify the requirements. Still, it is quite clear that this will include a fair amount of experience on committees and their ability to promote and advocate the rights of users and residents.

FOLLOW-UP ON MEAL MENUS IN LONG-TERM CARE FACILITIES, ACCORDING TO A RADIO-CANADA STORY

During a recent virtual meeting with some 40 presidents of affiliated committees, the issue of meals and menus in long-term care facilities (CHSLDs) came to the fore. We invite Committees to send an e-mail requesting that managers of these facilities taste and eat the food they serve to residents. Committees are asked to let the CPM know which sites are still offering unworthy meals to residents so that problems can be brought to the attention of Santé Québec.

IN THIS SEASON OF CELEBRATIONS

Every year, during the festive season, we wish everyone a Merry Christmas and a Happy New Year. Let's think of all the people going through this period, living alone or without the means to celebrate the occasion.

Visit your loved ones and friends living alone, in a home, long-term care facility or private retirement home, and share a few moments of warmth and happiness with them. That's what the CPM wishes to all!



OTHER MATTERS FOR WHICH CPM IS CURRENTLY ADVOCATING

- For a National Users' Committee that will represent users and truly advocate for them;
- For a more efficient system of homecare employment-service paycheque for which we are still waiting to hear from the Health Ministry;
- For a strong public health network and against private agencies;
- For homecare, including medical visits;
- For the Quebec Police Forces to recognize the criminal offence of abuse.

TELL US ABOUT WHAT'S HAPPENING IN YOUR COMMUNITY

The CPM wants to hear about the positive and negative experiences its committees and members have had or have been made aware of in the healthcare network.

These may be the focus of an article in a future CPM Express, shared with other peers, and the opportunity to be mentioned in media appearances by the CPM or its president (with a photo, if available, sent to info@cpm.qc.ca).

**TRAINING IS ALWAYS
AVAILABLE TO AFFILIATED
COMMITTEES AND
ORGANIZATIONS
(\$500 EXPENSES)**

AN OVERVIEW OF THE DUBÉ REFORM, BILL 15 A BRIEF REVIEW OF THE PROVISIONS GOVERNING USERS' RIGHTS AND THE FUNCTIONING OF USERS' AND RESIDENTS' COMMITTEES (M^E PAUL BRUNET).

THE PROPER ROLE OF A USERS' OR RESIDENTS' COMMITTEE AS DEFINED BY LAW, BY THE MSSS FRAMEWORK ON USERS' COMMITTEES, AND IN THE LITERATURE, AND NOT ACCORDING TO EVERYONE'S WISHES (M^E PAUL BRUNET).

STANDARD EFFICIENT PROCEDURES FOR DIRECT ACTION IN LONG-TERM CARE FACILITIES (LTC) INTRODUCING ONESELF, INFORMING AUTHORITIES OF THE ROLE A COMMITTEE AND ITS MEMBERS PLAY WITHIN THE INSTITUTION AND WITH THE ADMINISTRATION, AND RESPECTING THE LAW AND THE AUTHORITIES WITHOUT COMPLACENCY (M^E PAUL BRUNET).

WHY AND HOW TO MAKE USE OF A CAMERA IN A LTC FACILITY FACING INACTION OR THE ABSENCE OF ANY ANSWER TO THEIR REQUESTS OR COMPLAINTS, USERS OR THEIR FAMILIES DESPERATELY RESORT TO THIS DRASTIC SOLUTION (M^E PAUL BRUNET).

THE RIGHT TO MEDICAL ASSISTANCE IN DYING (MR. PAUL BRUNET)

THE CONFIDENTIALITY OF A PATIENT'S RECORD (MR. PAUL BRUNET).

FOCUS ON THE NEW LAW AIMED AT BETTER PROTECTING PEOPLE IN VULNERABLE SITUATIONS: A SINGLE GUARDIANSHIP, SIMPLIFIED ASSISTANCE? (ME CÉLINE DAUPHINAIS) HOW CAN PEOPLE IN VULNERABLE SITUATIONS BE BETTER PROTECTED WITH THIS NEW LAW ADOPTED IN NOVEMBER 2022, WHILE TAKING INTO ACCOUNT THEIR CAPACITIES, THEIR AUTONOMY, THEIR PREFERENCES, THEIR WISHES.

KEEP US INFORMED!

**THANK YOU FOR YOUR
LOYALTY**

The Conseil pour la protection des malades team

- Me Paul G. Brunet, President, Chief Executive Officer, and Chairman of the Board — **Montréal**
- Mr. Pierre Hurteau, Vice-Chairman, affiliated Users' Committee Residents, Committee of the CHSLD Camille-Lefebvre — **Lachine**
- Ms. Micheline Boucher-Granger, Treasurer, Co-opted member — **Laval**
- Ms. Ginette Boisvert, Secretary, affiliated Users' Committee Bécancour-Nicolet-Yamaska — **Mauricie and Centre-du-Québec**
- Ms. Nicole Johnson, Administrator, Co-opted member, Gaspé — **Gaspésie**
- Ms. Marielle Raymond, Administrator, affiliated Users' Committee, Centre hospitalier régional du Grand-Portage, Rivière-du-Loup — **Bas-Saint-Laurent**
- Ms. Seeta Ramdass, Administrator, Users' Committee Lethbridge Layton-Mackay — **Montréal**
- Ms. Ginette Desmarais, Administrator, affiliated Residents' Committee, Hôpital et centre d'hébergement d'Youville, Sherbrooke — **Estrie**
- Ms. Claire Morin, Administrator, affiliated Users' Committee, Maison des Aînés de la rivière Saguenay — **Saguenay—Lac-Saint-Jean**
- Ms. Francine Leroux, Administrator, affiliated Users' Committee, Lake of two Mountains — **Laurentians**
- Ms. Lise Dubé, Administrator, affiliated Users' Committee, Rouyn-Noranda — **Abitibi-Témiscamingue**
- Mr. Benoit Turcotte, office manager and webmaster
- Me Stéphanie Yanakis, lawyer
- Me Nancy Piché, lawyer
- Me Céline Dauphinais, lawyer

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