

CPM EXPRESS – OCTOBER 2024

TO AFFILIATED USERS' AND RESIDENTS' COMMITTEES, AFFILIATED GROUPS,
AND PROTECTION SANTÉ MEMBERS

The CPM takes care of the most essential health rights in the world. Yours!

CPM'S 50TH ANNIVERSARY
CELEBRATIONS WERE A
TREMENDOUS SUCCESS!

The Claude-Brunet Foundation, whose mission is to help the CPM fulfill its mandate, organized a series of events on September 24 to mark the 50th anniversary of the CPM's creation.



Ms. Ginette Boisvert (in blue), a CPM Board member, and several Mauricie–Centre du Québec Users' Committees members, with Me Paul Brunet.



Ms. Claire Morin (left), a CPM Board member, is chatting with members of the Saguenay–Lac-Saint-Jean Users’ Committees.



M^{re} Stéphanie Yanakis (left) and M^{re} Nancy Piché (right), associate lawyers at CPM.



Mr. Alain Brunet (left), Claude and Paul's brother, and Ms. Francine Leroux (right), a Laurentian Users' Committee member and a CPM Board member, are shown here.



Ms. Isabelle Maréchal, Mistress of the Ceremonies, and Paul G. Brunet, President of the CPM.

A good number of distinguished guests attended the events, including some 50 presidents of Users' and Residents' Committees; the Minister for Health and Seniors, **Ms. Sonia Bélanger**; **Dr. Michèle de Guise**, President and CEO of the *Institut National d'excellence en santé et services sociaux* (INESSS) ; the First Vice-President of the *Fédération des médecins omnipraticiens du Québec*, **Dr. Pierre Martin** ; the President of the *Fédération des médecins spécialistes du Québec*, **Dr. Vincent Oliva** ; the Director of the *Collège des Médecins*, **Dr. Pierre Gfeller**; **Ms. Joanne Castonguay**, Québec Health and Welfare Commissioner; **Ms. Geneviève Pelletier**, a representative of the *Association québécoise des pharmaciens propriétaires* ; and **Me Patrick Martin-Ménard**, a lawyer with Martin Ménard, a friend of the CPM. **M. Pierre-Gerlier Forest**, President and CEO of the *Institut national de santé publique* was also in the audience. In addition, Quebec Premier **François Legault**, Minister of Health and Social Services **Christian Dubé**, former Quebec Premier **Pauline Marois**, and former Quebec Premier **Philippe Couillard** sent a video tribute to the CPM, which was shown on screens in the auditorium during the evening. Thank you to everyone, participants and sponsors, for making the CPM's 50th anniversary a success in every way.

A GREAT JOB BY A RESIDENT'S COMMITTEE

After years of work by the Residents' Committee of Sherbrooke's CHSLD D'Youville, a reception desk was installed to orient visitors better and provide greater security at the entrance. Ms. Ginette Desmarais, of the CHSLD D'Youville Residents' Committee and also a CPM Board member, is pictured on the right, with Sherbrooke MNA Christine Labrie on the left. Ms. Labrie supported the committee in setting up the reception area.



THE LAURIE HENDREN SYMPOSIUM AT THE MUHC



CPM Board members Seeta Ramdass and Micheline Boucher Granger (from left to right) represented CPM at the Laurie Hendren Symposium held at the MUHC on August 28. Mr. Benoit Turcotte, our Administrative and Web Manager (not in the photo), also accompanied our colleagues. Mr. Brunet, President of the CPM, made the closing remarks. One of the points emphasized by symposium participants was the users' right to have immediate online access to their entire medical file. Mr. Marc-Nicolas Kobrynsky (Ethics and Quality Department), representing the MSSS, promised to take a closer look at this issue, moving swiftly, we trust. The CPM also urges the MUHC to commit itself to maintaining full access to the Opal mobile app in the future and not deprive thousands of users of this precious tool.

RESIDENTS' COMMITTEE FUNDING

For years, the CPM has been pressing for Residents' Committees to increase their operating budgets from the modest \$1,000 granted annually for over a decade. A CPM executive resolution has been sent to the MSSS. The committees were also invited to send a resolution to the Ministers of Health.

The CPM recently received a response from Mr. Daniel Desharnais, then Associate Deputy Minister at the MSSS, which he shared with the committees. Mr. Desharnais indicated that the request was being studied in the wake of Bill 15.

In his letter, Mr. Desharnais also invites Residents' Committees to apply to the Users' Committees, which they report to for additional funding to cover expenses related to their mandate.

For those users' committees that can afford it, and until the MSSS finally decides to improve funding for Residents' Committees, we believe that it could be helpful for the Committees in need of funds to solicit their Users' Committee to help them financially. The Users' Committees, which they report to, can provide additional funding to cover expenses related to their mandate. If we are to believe Mr. Desharnais' letter, this is ideally in keeping with the law.

IMPORTANT REMINDER! CLASS ACTION: SEARCH FOR A RESIDENT IN A LONG-TERM CARE FACILITY

In its class action filed in 2018 against Quebec's public Long-Term Care Centres on the grounds of mistreatment, the CPM is looking for a resident who resides (or has resided) in a public long-term care facility (CHSLD) in the

period from July 11, 2015, to today. Recruiting such a candidate is necessary for the class action to continue and go to trial on behalf of thousands of residents. The CPM and the attorney on the case will assist and support the new co-plaintiff. Please let us know if you or someone you know is interested.

**OTHER MATTERS THE CPM IS
ACTIVELY ADVOCATING FOR
VARIOUS ISSUES WITHIN THE
HEALTHCARE NETWORK.**

- For a more efficient system of homecare employment-service paycheque, for which we are still waiting to hear from the Ministry of Health.
- Following information from a committee on the island of Montréal, please inform us of any unilateral decision by which LTC facilities are twinned with hospitals, regardless of location or where or with which healthcare professional the resident is already registered.
- For a solid public health network and against private agencies.
- For home care, including medical visits.
- To ensure that Quebec police authorities recognize the criminal offence of abuse.

**TELL UN ABOUT WHAT'S
GOING WELL OR NOT SO WELL
IN YOUR COMMUNITY**

The CPM wants to hear about the positive and negative experiences its committees and members have had or have been made aware of in the healthcare network. These may be the focus of an article in a future CPM Express, shared with other peers, and the opportunity to be mentioned in

media appearances by the CPM or its president (with a photo, if available, sent to info@cpm.qc.ca).

**TRAINING IS ALWAYS
AVAILABLE TO AFFILIATED
COMMITTEES AND
ORGANIZATIONS
(\$500 EXPENSES)**

AN OVERVIEW OF THE DUBÉ REFORM, BILL 15

A brief review of the provisions governing users' rights and the functioning of users' and residents' committees (Me Paul Brunet).

THE PROPER ROLE OF A USERS' OR RESIDENTS' COMMITTEE

As defined by law, by the MSSS Framework on Users' Committees, and in the literature, and not according to everyone's wishes (Me Paul Brunet).

HOW TO BE A PATIENT ADVOCATE WITHIN A COMMITTEE

Make your volunteer work rewarding by doing something meaningful and valuable for patients, residents, and their families or loved ones (Mr. Benoit Racette).

STANDARD EFFICIENT PROCEDURES FOR DIRECT ACTION IN LONG-TERM CARE FACILITIES (LTC)

Introducing oneself, informing authorities of the role a committee and its members play within the institution and with the administration, and respecting the law and the authorities without complacency (Me Paul Brunet).

WHY AND HOW TO MAKE USE OF A CAMERA IN A LTC FACILITY

Facing inaction or the absence of any answer to their requests or complaints, users or their families desperately resort to this drastic solution (Me Paul Brunet).

CPM EXPRESS

THE RIGHT TO MEDICAL ASSISTANCE IN DYING (ME PAUL BRUNET).

THE CONFIDENTIALITY OF A PATIENT'S RECORD (ME PAUL BRUNET).

U P C O M I N G E V E N T S

Another CPM symposium is planned for early 2025. Stay tuned.

KEEP US INFORMED!

THANK YOU FOR YOUR LOYALTY

The Conseil pour la protection des malades team

- Me Paul G. Brunet, President, Chief Executive Officer, and Chairman of the Board — **Montréal**
- Mr. Pierre Hurteau, Vice-Chairman, affiliated Users' Committee Residents, Committee of the CHSLD Camille-Lefebvre — **Lachine**
- Ms. Micheline Boucher-Granger, Treasurer, Co-opted member — **Laval**
- Ms. Ginette Boisvert, Secretary, affiliated Users' Committee Bécancour-Nicolet-Yamaska — **Mauricie and Centre-du-Québec**
- Ms. Nicole Johnson, Administrator, Co-opted member, Gaspé — **Gaspésie**
- Ms. Marielle Raymond, Administrator, affiliated Users' Committee, Centre hospitalier régional du Grand-Portage, Rivière-du-Loup — **Bas-Saint-Laurent**
- Ms. Seeta Ramdass, Administrator, Users' Committee Lethbridge Layton-Mackay — **Montréal**
- Ms. Ginette Desmarais, Administrator, affiliated Residents' Committee, Hôpital et centre d'hébergement d'Youville, Sherbrooke — **Estrie**
- Ms. Claire Morin, Administrator, affiliated Users' Committee, Maison des Aînés de la rivière Saguenay — **Saguenay— Lac-Saint-Jean**
- Ms. Francine Leroux, Administrator, affiliated Users' Committee, Lake of two Mountains — **Laurentians**
- Ms. Lise Dubé, Administrator, affiliated Users' Committee, Rouyn-Noranda — **Abitibi-Témiscamingue**
- Mr. Benoit Turcotte, office manager and webmaster
- Me Stéphanie Yanakis, lawyer
- Me Nancy Piché, lawyer
- Me Céline Dauphinais, lawyer
- Mr. Benoit Racette, training

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