



Conseil
pour la protection
des malades

In 2024, the CPM will celebrate 50 years of advocating and advancing the rights of Quebec citizens to receive decent and adequate healthcare services.

CPM EXPRESS – FEBRUARY 2024



CPM'S 50TH ANNIVERSARY
SEPTEMBER 24, 2024,
IN MONTREAL!

REGISTER NOW : LIMITED CAPACITY !

An initiative of the Claude-Brunet Foundation

Event powered by TACT intelligence-conseil

- Courtyard Hotel Downtown Montréal
 - 380 Blvd. René-Lévesque West, Montréal, QC, H2Z 0A6
- Host: Ms. Isabelle Maréchal, animator, actress, producer
- Presence of numerous political, health and corporate personalities
- A booklet about Claude Brunet's work and the CPM; a copy will be distributed during the cocktail party.
- Event open to the general public
- Limited seating: first come, first served!

Part 1. 11:30 a.m. to 2 p.m.: LUNCHTIME CONFERENCE WITH TABLE SERVICE

- Conference: Bill 15 and the future of advocating for patients' rights
- Speaker to be confirmed
- Price: **\$150**

Part 2. 5:00 p.m. to 8:00 p.m.: COCKTAIL PARTY

- A festive celebration
- Many distinguished guests from the worlds of politics, healthcare and business
- Price: **\$150**

Registration for two activities/package total = \$250 (\$50 discount)
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Note: The chairperson of each affiliated committee in good standing since the 2023-2024 period and for the 2024-2025 year is a complimentary guest at the event. All you need to do is register and indicate your title as president. Registration form attached.
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TO AFFILIATED USERS' AND RESIDENTS' COMMITTEES, AFFILIATED
GROUPS, AND PROTECTION SANTÉ MEMBERS

The CPM advocates for the world's number-one health rights: yours!

TRAINING IS ALWAYS
AVAILABLE TO AFFILIATED
COMMITTEES AND
ORGANIZATIONS (\$500
+ EXPENSES)

AN OVERVIEW OF THE DUBÉ REFORM, BILL 15

A brief review of the provisions governing users' rights and the functioning of users' and residents' committees (Me Paul Brunet).

THE PROPER ROLE OF A USERS' OR RESIDENTS' COMMITTEE

As defined by law, by the MSSS Framework on Users' Committees, and in the literature, and not according to everyone's wishes (Me Paul Brunet).

HOW TO BE A PATIENT ADVOCATE WITHIN A COMMITTEE

Make your volunteer work rewarding by doing something meaningful and useful for patients, residents, and their families or loved ones (Mr. Benoit Racette).

STANDARD EFFICIENT PROCEDURES FOR DIRECT ACTION IN LONG-TERM CARE FACILITIES (LTC)

Introducing oneself, informing authorities of the role a committee and its members play within the institution and with the administration, and respecting the law and the authorities without complacency (Me Paul Brunet).

WHY AND HOW TO MAKE USE OF A CAMERA IN A LTC FACILITY (ME PAUL BRUNET)

Facing inaction or the absence of any answer to their requests or complaints, users or their families desperately resort to this drastic solution.

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HOW TO ASSIST PATIENTS AND RESIDENTS IN THE COMPLAINT PROCEDURE (MR. BENOIT RACETTE).

THE RIGHT TO MEDICAL ASSISTANCE IN DYING (ME PAUL BRUNET).

THE CONFIDENTIALITY OF A PATIENT'S RECORD (ME PAUL BRUNET).

TELL US ABOUT WHAT'S GOING WELL OR NOT SO WELL IN YOUR COMMUNITY.

The CPM wants to hear about the positive and negative experiences its committees and members have had or have been made aware of in the healthcare network. These may be the focus of an article in a future CPM Express and may be shared with other peers and mentioned during the CPM's media appearances or of its Chairman (if possible, with photo sent to info@cpm.qc.ca).

OTHER MATTERS CPM IS CURRENTLY ADVOCATING

- **Decision by the Ombudsperson concerning free parking for users undergoing cancer, dialysis and neonatal treatment**, which some CIUSSS and CISSS CEOs are still refusing to grant; the Ombudsperson has resolved to intervene and has asked the CISSS concerned to implement its three recommendations:

R.1 Inform the staff members involved in the renal insufficiency unit of the terms and conditions of the transport-accommodation program that apply to their users.

R.2 Add to the CISSS de Lanaudière website all the relevant information on the transport-accommodation program.

R.3 Add to the CISSS de Lanaudière website the parking rate structure.

Demonstrate that it has successfully taken steps to achieve this objective by February 23, 2024.

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- For a more efficient system of home care employment-service paycheque, for which we are still waiting to hear from the Ministry of Health.
- Following information from a committee on the island of Montréal, please inform us of any unilateral decision by which CHSLDs are twinned with hospitals, regardless of location or where or with which healthcare professional the resident is already registered.
- For a solid public health network and against private agencies.
- For home care, including medical visits.

U P C O M I N G E V E N T S

- Virtual CPM Annual General Meeting on Thursday, June 13, 2024.
- In-person celebrations for the 50th anniversary of the founding of the *Conseil pour la protection des malades* on September 24, 2024 (an initiative of the Claude-Brunet Foundation). You can already register.

***KEEP US INFORMED:
ABUSE AND THE NEEDS OF THE USERS REQUIRE
ACTION ALL YEAR LONG!***

THANK YOU FOR YOUR LOYALTY!

The Conseil pour la protection des malades team

- Me Paul G. Brunet, President, Chief Executive Officer, and Chairman of the Board — **Montréal**
- Mr. Pierre Hurteau, Vice-Chairman, affiliated Users' Committee Residents, Committee of the CHSLD Camille-Lefebvre — **Lachine**
- Ms. Micheline Boucher-Granger, Treasurer, Co-opted member — **Laval**
- Ms. Ginette Boisvert, Secretary, affiliated Users' Committee Bécancour-Nicolet-Yamaska — **Mauricie and Centre-du-Québec**
- Ms. Nicole Johnson, Administrator, Co-opted member — **Gaspé**
- Ms. Marielle Raymond, Administrator, affiliated Users' Committee, Centre hospitalier régional du Grand-Portage — **Rivière-du-Loup**
- Mr. Daniel Pilote, Administrator, Co-opted member — **St-Jean-sur-Richelieu**
- Ms. Seeta Ramdass, Administrator, Users' Committee Lethbridge Layton-Mackay — **Montréal**
- Ms. Ginette Desmarais, Administrator, affiliated Residents' Committee, Hôpital et centre d'hébergement d'Youville — **Sherbrooke**
- Ms. Claire Morin, Administrator, affiliated Users' Committee, Hôpital de Chicoutimi — **Saguenay**
- Ms. Francine Leroux, Administrator, affiliated Users' Committee, Lake of two Mountains — **Laurentians**
- Mr. Benoit Turcotte, office manager
- and webmaster
- Me Stéphanie Yanakis, lawyer
- Me Nancy Piché, lawyer
- Me Céline Dauphinais, lawyer
- Mr. Benoit Racette, training

PHONE: (514) 861-5922
WEBSITE: www.cpm.qc.ca
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REGISTRATION AND PAYMENT FORM



THE CPM'S 50TH ANNIVERSARY SEPTEMBER 24, 2024, IN MONTRÉAL

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Participant:

Full name: _____

Title: _____

Home address : _____

Email: _____

Name of Committee (if applicable): _____

Event, Part 1: \$150 _____

Event, Part 2: \$150 _____

or

All-inclusive at \$250 _____

Registration with Mr. Benoit Turcotte

- bturcotte@cpm.qc.ca
- By mail: 3565 Rue Berri, Suite 230, Montréal, Québec, H2L 4G3
 - Cheque payable to Fondation Claude-Brunet
- By phone : 514-861-5922
- Online payment: description to follow

PLEASE MEET YOU THERE!