



***Nearly 50 years of experience in advocating
and advancing the rights of Quebec citizens to
receive decent and adequate
healthcare services***

CPM EXPRESS

DECEMBER 2021

**TO AFFILIATED AND NON-AFFILIATED¹ USERS' AND RESIDENTS'
COMMITTEES,**

AND PROTECTION SANTÉ MEMBERS

Hello everyone,

Here is an update on various actions and advocacy by the CPM following complaints from residents, family members, and committees:

¹ We take advantage of this special time of the year to bring you all our best wishes for the holidays!

Some CIUSSS want to replace half-doors in long-term care facilities with full doors with a window in the center of the door.

Half-doors have their purpose and should be allowed in suitable locations. Opening the upper section allows residents not to feel isolated, conveys minimum ventilation, especially in the summer when the air conditioning comes from the hallway or when there is no ventilation system. It partly reduces ambient noises while enabling staff to monitor the safety of the resident.

It also bars residents from entering another resident's room. A full door or a full glass door, as some administrators propose, will not achieve these goals. A few CIUSSSs have already received complaints. We are waiting for the conclusion. If no appropriate action is taken, or if the half-doors were to be replaced without consulting residents, families, or committees, the CPM will continue to make direct representations to relevant decision-makers.

The Future of Long-Term Care: Better home care.

Following the much-appreciated symposium hosted by the CPM on November 10 and attended by over 80 participants, a distinct consensus was achieved on the future of long-term care outside of CHSLDs, that is to say at home, in intermediate resources and private residences for seniors: routine nursing and medical care at home must be assured, in a multidisciplinary fashion, including 24-hour nursing and medical monitoring.

The State and the unions must promote better home care practices by offering better support to family caregivers: 24-hour nursing and medical support must be offered. The seriously ill, especially those in their last year of life, will benefit from this because their desire to remain at home as long as possible will be met; and, especially, hospital emergency rooms will be less crowded than they are at present. The reinforcement of home care must stop being the subject of empty promises by the Quebec Government and become a true priority. The CPM will continue to press our elected officials so that it becomes a reality.

Link to Dr. Dechêne's presentation on home care: https://cpm.qc.ca/wp-content/uploads/2021/11/Presentation_Dr_Dechene.pdf

AGM of the Conseil pour la protection des malades

Finally, please note that the CPM's Annual General Meeting will take place, both in person and virtually, on June 2, 2022. More details will follow.

Thank you once more for your support and enjoy the coming Holiday Season!

The CPM team

— **Me Paul G. Brunet**, President, and Chief Executive Officer

Chairman of the Board – **Montreal**

— **Mr. Pierre Hurteau**, Vice-President

Affiliated Users' Committee

Residents' Committee of the CHSLD Camille-Lefebvre – **Lachine**

— **Ms. Micheline Boucher-Granger**, Treasurer

Co-opted member – **Laval**

— **Ms. Ginette Boisvert**, Secretary

Affiliated Users' Committee

Centre d'hébergement Christ-Roi – **Mauricie and Centre du Québec**

— **Ms. Nicole Johnson**, Administrator

Co-opted member – **Gaspé**

— **Ms. Marielle Raymond**, Administrator

Affiliated Users' Committee

Centre hospitalier régional du Grand-Portage – **Rivière-du-Loup**

— **Mr. Daniel Pilote**, Administrator

Co-opted member – **St-Jean-sur-Richelieu**

— **Ms. Nicole Trottier**, Administrator

Co-opted member – **Abitibi – Témiscamingue**

— **Ms. Seeta Ramdass**, Administrator

Affiliated Users' Committee

McGill University Health Centre (MUHC) – **Montreal**

— **Ms. Ginette Desmarais**, Administrator

Affiliated Residents' Committee

Hôpital et centre d'hébergement d'Youville – **Sherbrooke**

— **Ms. Claire Morin**, Administrator

Affiliated Users' Committee

Hôpital de Chicoutimi – **Saguenay**

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