



CPM EXPRESS

NOVEMBER 2021

TO OUR AFFILIATED COMMITTEE MEMBERS AND MEMBERS OF PROTECTION SANTÉ

Hello everyone,

THANKS TO YOU!

With the continuous feedback you share with us, the CPM can engage with the authorities and the media to highlight what you, as a patient or as a resident in a long-term care facility, are dealing with the institution or caregivers.

What is brought to your committee's attention as a violation of the rights of the persons you are mandated to protect is important. Informing us will allow us to help you bring any issues forward to the appropriate authorities.

PERSONAL BELONGINGS OF A USER GO MISSING

We receive complaints and information to the effect that, in a given care facility, residents often lose personal belongings (glasses, hearing aids, clothes destroyed in the wash, etc.).

Did you know that, as a patient or resident admitted to a public or private health facility, you have the right to claim the loss of personal belongings? The institution has obligations to protect their property and protect it from theft. When the loss cannot be attributed to the patient or resident, do not hesitate to claim the value of the property from the institution.

THE CPM IS ALWAYS LISTENING AND AT YOUR SERVICE

Affiliated committees, CUCIs, and Protection Santé members can reach out to the CMP and ask for the help they need. You will not be left alone when facing or witnessing an illegal or unfair situation. Let us know, without delay at info@cpm.qc.ca or toll-free at 1-877-276-2433.

Thank you for your support!

EVERYWHERE, FOR ALL OF QUEBEC,

Your CPM team

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