



CPM EXPRESS

September 2021

SPECIAL TRAINING FOR MEMBERS OF OUR AFFILIATED COMMITTEES

Hello everyone,

Here is a reminder of the training offered by video or in-person (in compliance with health and safety measures and rules issued by Public Health on meetings). New affiliates are particularly encouraged to attend training sessions offered by the CPM to understand and improve their role as major guardians of patients' rights:

- **The true role of a Users' or Residents' Committee** as defined by law, by the MSSS Framework on Users' Committees, and in the literature and not according to everyone's wishes.

- **How to be a patient advocate within a committee:**

Make your volunteer work rewarding by doing something meaningful and useful for patients, residents, and their families or loved one's. **THE TRAINING IS FREE THANKS TO FINANCIAL ASSISTANCE FROM THE HÉLÈNE-RUMAK FUND.**

- **NEW ADDITION – HOW TO ASSIST patients and residents in the complaint's procedure:**

At the members' request during training on advocacy: "How to advocate for patients" — here is a brand-new training that will allow Committee members to be of better assistance in the complaint procedure, by considering the legal, collective, and human aspects of a complaint. The focus of this training by Mr. Benoit Racette is practice, not theory.

- **intervention practices in long-term care facilities (LTC):**

Introducing oneself, informing the authorities of the role that the committee and its members play within the institution and with the administration, respecting the law and the authorities without complacency.

- Why and how to make use of a camera in an LTC:

An extreme solution, often in desperation, in the face of inaction and lack of follow-up to requests or complaints from patients or their families.

- The right to medical assistance in dying:

Eligibility conditions and the legal obligations of collaboration on the part of the administration and the staff

- Confidentiality of a patient's file

- Protective supervision of an incapacitated person

Register without delay. Training fees are eligible expenses applicable to a committee's budget.

Thank you for your support!

EVERYWHERE, FOR ALL OF QUEBEC,

Your CPM team

3565 Berri, ROOM 230

MONTREAL Qc H2L 4G3

514-861-5922

WEBSITE www.cpm.qc.ca

EMAIL info@cpm.qc.ca