



Celebrating 45 years of advocacy for patients' rights

CPM EXPRESS

DECEMBER 2020

TO AFFILIATED COMMITTEES AND INDIVIDUAL MEMBERS

Dear members,

CONTRIBUTION IN LONG TERM FACILITIES (CHSLD), SOME IMPROVEMENTS

On December 9th 2020, the Quebec government published its new regulation on the financial contribution of patients in long-term care facilities. The value of one's home over which the State can start asking for contribution was raised to \$226 195.00 and value of one's automobile raised at \$10 000.00

The situation of common law spouses was not clarified, neither the situation of caregivers who are not spouses of residents but who provide care to the resident, i.e. brother, sister.

PRELIMINARY REPORT ON 1ST WAVE HORROR IN CHSLD

The Health and Social services Ombudsman, Mrs. Marie Rinfret, published her preliminary report on the horror experienced by CHSLD residents last spring. Some of the observations made in the report, already made by CPM, denounced the lack of personnel, the absence of on site managers during the crisis and lack of preparedness for the pandemic.

CPM hopes that other questions will be answered in her final report, such as:

- 1. Why the health system was in such unpreparedness for pandemics when it was told to prepare itself, as early as 2013 by Canadian and Quebec Public health authorities to prepare itself ?
- 2. What happened to administrative and police investigations following the abandonment and death of so many CHSLD residents ?
- 3. Why Quebec authorities, like other jurisdictions, did not launch emergency procedures in February 2020, as ordered by the World Health Organization?
- 4. Why having carelessly expelled family caregivers during the 1st wave, whereas CHSLD personnel were at risk of contagion, if not more than caregivers ?
- 5. Why does Quebec account proportionally for the most numerous deaths in long-term care facilities in the country?
- 6. Why, even today, all personnel of all health facilities, do not systematically have to test for Covid-19 ?
- 7. Why were authorities not able to systematically test all residents of CHSLD's until May 2020?
- 8. After numerous families were expelled, why refuse them so rigidly, access to the medical files impeding them from being able to find out what happened to their loved ones in CHSLD's during the 1st wave of the pandemic ?
- 9. Why hospitals and long-term accommodation are so strict towards families regarding Covid-19 sanitary measures whereas they still, in numerous premises, tolerate transfers and relaxation of the same measures by their own personnel?

OTHER PENDING DEMANDS MADE TO THE QUEBEC GOVERNMENT

- Long term health and services bill in long-term facilities
- Adjustments to the regional medical workforce plans (PREM)
- Erection of a monument in memory of those who died in a CHSLD in 2020
- Charter of rights for Users' and Residents' committees
- Authorization to caregivers for safely accompanying cancer patients to treatment sessions
- Better financing of CPM operations (section 337 (1) of the ACT RESPECTING HEALTH SERVICES AND SOCIAL SERVICES)

Please stay safe and have a wonderful time in the coming holidays !

Your CPM team

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